

The Ashland County Aging Unit, Inc. (ACAUI) has been providing personalized, specialized transportation services for persons aged 60 and older since 1984.

The Aging Unit provides non-emergency medical transportation to out of county and in-county destinations such as Ashland, Minocqua, Marshfield, Park Falls, and Duluth, MN. This program utilizes volunteers who use their own vehicles to provide rides to and from medical appointments.

If you have any questions about this program, feel free to call or stop by:

Ashland County Aging Unit, Inc.
400 Chapple Ave., Suite 100
Ashland, WI 54806

(Located in/tenant of Ashland Enrichment Center)

715-682-4414 ext. 0.

or check out the website at:
www.ashlandaging.org



Lending a Helping Hand



**For More Information,
Ride Reservations,
Questions, Suggestions,
Complaints or Comments,
Contact:**

Ashland County Aging Unit, Inc.

400 Chapple Ave., Suite 100
Ashland, WI 54806

715-682-4414 x.0

OR 1-888-682-7672 x.0

Policies & Guidelines

Riders and volunteers are expected to follow Ashland County Aging Unit, Inc., (ACAUI) policies and guidelines to ensure a safe and pleasant trip. The ACAUI has the right to refuse service to those that do not follow ACAUI policies.

Statement of Non-Discrimination

The Ashland County Aging Unit, Inc., (ACAUI) is an equal opportunity service provider and employer. The ACAUI does not discriminate against individuals on the basis of age, disability, gender, race, color, creed, religion, national origin, marital status, familial status, sexual orientation, gender identity, political ideology, or any other basis prohibited by law.

**AC Specialized Transit is a program of the
Ashland County Aging Unit, Inc.**



**Volunteer Driver
Out-of-Town Medical
Transportation
Program**

**for Ambulatory
Seniors 60 +**

**For More Information
or To Schedule A Ride,
Call or Stop by:**

**Ashland County
Aging Unit, Inc**

400 Chapple Avenue, Suite 100
Ashland, WI

715-682-4414 x. 0

Lending A Helping Hand

What is the Volunteer Out-of-Town Medical Transportation Program?

This program utilizes volunteers who use their own vehicles to transport elderly adults to medical appointments within Ashland County or out of the area such as to Duluth, Park Falls, Marshfield, etc. This is a door-to-door pick-up and destination service.

Who is Eligible to Receive this Service?

The program is primarily designed for seniors who:

- are Ashland County residents,
- are 60 years of age or older,
- need minimal personal assistance,
- are ambulatory, and
- are unable to drive, or do not have other means of transportation.*



Eligibility is NOT based on income and assets.

** Medical Assistance and Family Care Consumers are NOT ELIGIBLE for this service.*

*** Assisted Living and Nursing Home residents are NOT ELIGIBLE for this service.*

What is the Cost?

A co-payment of 50% of the total cost of the trip is charged to the client.

Volunteer medical transportation is provided on a first come, first serve basis. If funding runs out before the end of the fiscal year, volunteer medical transportation can be provided if the client is willing to pay the full cost of the trip in advance.

How Do You Schedule a Ride to an Out-of-Town Medical Appointment?

Give the Aging Unit a call and they will do their best to help.

- Call (715) 682-4414 ext. 0 at least five (5) working days prior to your appointment. The sooner you call in your request, the better.
- Scheduling hours are 8:00 am to 4:30 pm, Monday through Friday.
- Have all details of your trip ready (date, time, location, etc.)

Once you have called with the details of your appointment, the Aging Unit will do their best to find you a ride. When a driver is found, the driver will call you the day before the appointment to arrange the time you will be picked up.

If the Aging Unit is unable to arrange for a volunteer to get you to your appointment, they will call you as soon as they know there may be a problem.

All rides are dependent upon volunteer driver availability.

What About the Volunteer Drivers?

Volunteer Drivers:

- Provide rides using their own personal vehicles.
- Must possess a valid Wisconsin driver's license.
- Must complete a background check to the approval of ACAUI.
- Must have creditable automobile coverage.
- Choose the days, times, and areas they wish to drive.
- Receive reimbursement for mileage
- Receive supplemental auto liability insurance at no cost.
- Do no heavy lifting or bearing of weight.
- Are a wonderful mix of people of all ages and from all walks of life... retirees, working individuals, stay-at-home parents, snowbirds. They give of their time, vehicle, and energy to help seniors get the medical care they need to stay healthy. Rain or shine, they show up on doorsteps throughout their communities to provide a ride and a helping hand.

Volunteer Drivers

are always needed...

**Take a Turn in the Right Direction
Become a Volunteer Today**

Call (715) 682-4414 ext. 0

